ITI Caretaker Basic Commands

System can be accessed by telephone or wireless keypad

Zones - Up to 30 Wireless or 24 Hardwired

Battery - 12 volt 1.9 amp rechargeable Lead-Acid inside main panel, only found at local Protection One service branch because of non-standard size
   Note: **AC Transformer is 14 volts**

Wireless - Yes

Wireless Batteries - 3.5 volt Lithium LS14250, do NOT replace batteries or sensors MAY erase

Downloadable - No

Panic Buttons - Police Panic, press ✶✶✶✶✶✶ on telephone, Keypad Panic activated with ✶ and #

Status - ✶ and # on telephone, for complete status ✶ Master Code # 1

Arm Away - ✶ + 4 digit code + 3 (AWAY) "*Alarm System is ON, Level 3..*"

Arm Stay - ✶ + 4 digit code + 2 (STAY) "*Alarm System is ON, Level 2..*"

Disarming - ✶ + 4 digit code + 1 (OFF)   "*Alarm System is OFF, Level 1..*"

Instant Doors - Arm system, press 6 (INSTANT)

Direct Bypass - Arm system, press ✶ + 4-digit code + Zone (01-30)

Force Bypass - Open zone (door or window), arm system, keypad will beep, press 4, system will say "*Alarm System is ON, Level 2 (or 3), Sensor Bypassed*"
Any bypassed zones will return to normal when system disarmed

Memory - ✶ + Master Code + # + 5

Door Chimes - ✶ + Master Code + # + 2 (CHIME),   "*Chime is ON*" or "*Chime is OFF*"

Phone Test - ✶ + Master Code + 8

Sensor Test
1.   **✶ <Master Code> # 9 and leave phone off hook**
2.   **Open each door or window one at a time**
3.   **Push walk test light on motion, trip smoke sensors**
4.   **When all sensors are tested panel will say *"All Sensors Test ok"***

Remote Telephone Access -
Customer can access panel remotely by letting phone ring 12 times, panel will ask for 4-digit code, phone works like regular keypad
   OR
(If programmed) Call home phone, let phone ring twice, hang up, wait 10 seconds, call again, panel should answer and ask for 4-digit code

ITI Caretaker User Codes

Changing Master Code - * + Old Master Code + # + 8, system will read off old code, press * + New Master Code

Note: If * key conflicts with phone equipment press # + new code, panel access will start with # instead

Secondary Code - There are no secondary codes

Hostage/Duress Code - First 2-digits of User Code + 99

ITI Caretaker Trouble

Siren will beep 8 times per minute in the event of a trouble, pick up phone or push TROUBLE on keypad

Low Battery - Sensor will erase programming if batteries are changed

Main Panel Display - Main Panel has 2 lights on outside cover
   System OK LED - ON = System Okay, Blinking = System Test or Trouble, OFF = Major Failure
   Armed Status LED - ON = Armed AWAY, Blinking = Armed STAY, OFF = Disarmed

Panel says Trouble 00 - Main panel lost memory, set for service

Main Troubles and Events -

80	Touchpad Fire Panic
81	Touchpad Police Panic
82	Touchpad Auxiliary Panic
83	Phone Test (Level 8)
84	Opening Report (Optional)
85	Closing Report (Optional)
86	Duress Alarm Report
87	Force Armed Auto
90	AC Failure
91	Low Battery
92	CPU Tamper
93	Auto Phone Test
94	Receiver Failure (Try changing batteries)
94	Invalid Sensor Number
95	CPU Back in Service
96	Fail To Communicate
101	Invalid Sensor Number (fix by changing House Code)

101 = A sensor is not programmed into system but has same House Code)

ITI Caretaker Tech Support

Frequency - 319.5 MHZ

Range - 1000 Feet Open Air

Entering programming with Service Code disconnects person on other end of phone

Entering programming with dip switch puts person on other end of phone on hold

This panel can interfere with Caller ID

ITI Caretaker Programming

Basics   Codes   Trouble   Keypad   Tech Support   Program

All programming over telephone

Entering Programming #1 - Remove cover from main panel, look for single dip switch below 8-gang dip switch. toggle right to enter programming, left to exit

Entering Programming #2 - ✳ + Master Code + # + 7 + Service Code (If Service Code is unknown use dip switch method, program a Service Code in ✳ 26 then exit programming)

Note: Advantage to Service Code is ability to program sensors without using pigtail from programmer if panel lost memory

House Code - 8 switch module right side of panel, add to get house code
Switch to the left ON, Right OFF
Switch 1 = 1
Switch 2 = 2
Switch 3 = 4
Switch 4 = 8
Switch 5 = 16
Switch 6 = 32
Switch 7 = 64
Switch 8 = 128

Example: House Code of 067 = switchs 1, 2 & 7 ON, all others OFF

To Program Locations 2 29
1. ✳ 01 + 4-digit Master Code
2. ✳ 02 + two-digit Duress Code
3. ✳ 03 + Entry Time (example 30)
4. ✳ 04 + Exit Time (example 64)
5. ✳ 18 programs Hand-held Keypad from panel (if applicable)
6. ✳ 20 + Reciever Number (ex: 1 800 246 8910#)
7. ✳ 22 + 3-digit Account Number
8. ✳ 25 + Siren Timeout (06)
9. ✳ 26 + 4-digit Service Code
10. ✳ 29 shortens Touch-Tone time from 100 to 20 (response time)

Program Sensors
Remove 4 wire connector from ITI programmer, connect from Program Socket (middle of panel) to sensor, panel MUST program sensors
1. ✳ 07 then enter all Delay sensor numbers (ex: 01, 02)
2. ✳ 06 then enter all Instant sensor numbers (ex: 03, 04, 05)
3. ✳ 09 then enter all Interior Follower sensor numbers (ex: 06, 07)
4. ✳ 10 then enter any Interior Delay sensor numbers (ex: 08)
5. ✳ 05 then enter only Fire sensor numbers (ex: 09)
6. ✳ 18 to program Remote Keypad
   Note: Hardwire Sensors must learn while open, zones are from 01 to 08 only

Deleting Sensors
 # + Zone (2-digits)

Caretaker Signals Monitoring Station will receive
"1" for all Fire sensors
"2" for all Panics
"3" for all Burglary
"4" or "4" for all hand-held Panic, Fire or Medical buttons
"7" Trouble on AC, Batt, or Sensor Fail or Batteries
"8" Phone Test
"9" Restore

ITI Programmer (SX-V, Caretaker, Commander Panels only)

Press ON, programmer will say HELLO, if long tone sounds its connected backwards
Connect to sensor, press READ, current sensor programming will show

1. House Code
    To change press HOUSE CODE (number will flash)
    enter new 3 digit house code then press ENTER, screen will say OK

2. Sensor (Zone) Number
    Press SENSOR NUMBER, (number will flash), Enter 2-digit zone number
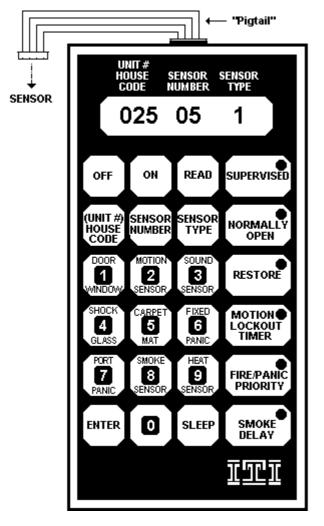   **then press ENTER, screen will show OK**

3. Sensor Type
    Press SENSOR TYPE (number will flash), Press key relating to type of
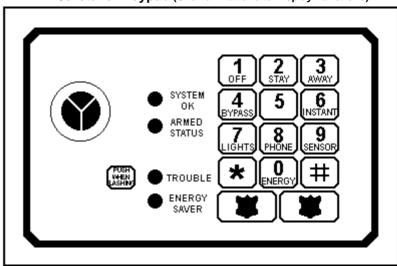   **sensor (1 = Door/Window Sensor etc) then press ENTER, screen will say OK**

If sensor says SLEEP the sensor battery is low and needs replaced

Disconnect from sensor when done

Caretaker - Wiring "Pigtail" must be removed and connected
directly to board, the programmer cannot be used on that panel

SX-V - Programmer must be put in Octal format by pressing
"Sensor Number" key twice (not needed on "SX-V only" programmers)

ITI Caretaker Keypad (Click on Buttons to Display Functions)